



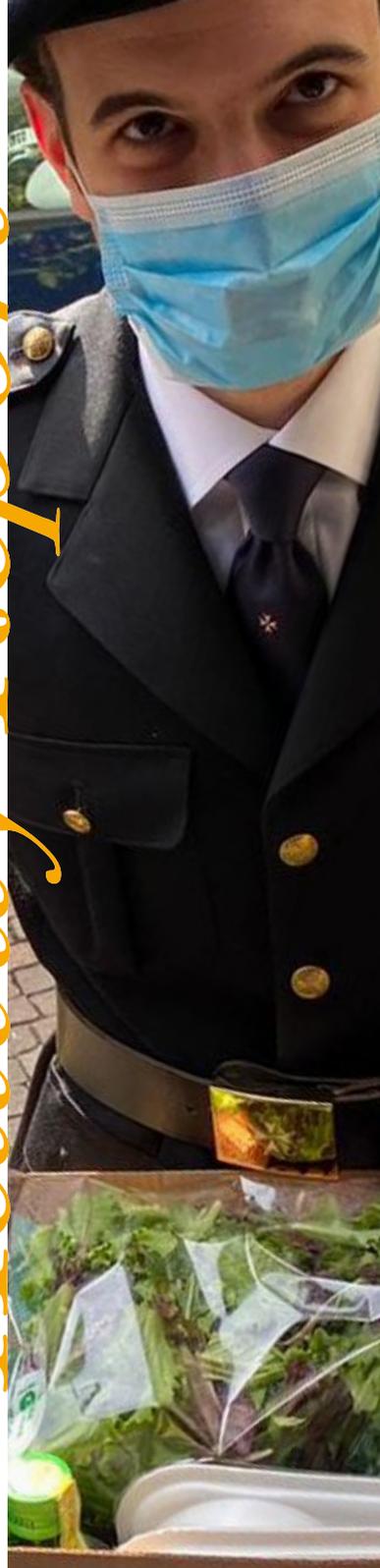
SOVEREIGN MILITARY
HOSPITALLER ORDER OF ST JOHN
OF JERUSALEM OF RHODES
AND OF MALTA

GRAND
PRIORY
OF LOMBARDY
AND VENICE

Activity Report

COVID - 19

RELATED ACTIVITY UPDATE





As requested by Decree no. 58 of April 16, 2008 of the Sovereign Council, the Grand Priory of Lombardy and Venice by letter prot. 66 on February 19, 2021 approved the publication of this report.



SOVEREIGN MILITARY HOSPITALLER ORDER
OF ST JOHN OF JERUSALEM OF RHODES AND OF MALTA
GRAND PRIORY OF LOMBARDY AND VENICE

“ This pandemic arrived suddenly and caught us unprepared, sparking a powerful sense of bewilderment and helplessness. Yet hands never stopped reaching out to the poor. This has made us all the more aware of the presence of the poor in our midst and their need for help. Structures of charity, works of mercy, cannot be improvised. Constant organization and training is needed, based on the realization of our own need for an outstretched hand. ”

**(Pope Francis, Fourth World Day of the Poor,
November 15th, 2020)**

Introduction

Dear Reader,

while this pamphlet is being printed, humanity is still facing the Covid-19 Pandemic. It appears as if people and governments alike are confused and lost. The Pandemic has impacted everyone. Science has responded quickly: in few months it provided vaccines and now everyone is racing for the vaccination campaign, which, however, requires time, it has logistic hurdles and uncertainties. At the same time, regardless of the Pandemic, other problems are still relevant and require a solution that must be searched outside of science.

In the following pages it emerges clearly that the Grand Priory of Lombardy and Venice, from the beginning, has launched new initiatives to cover the needs which arose or grew during the Pandemic, renewing that specific multifaceted and innovative form of charity which for nine centuries has characterized the Order of Malta. It managed, as well, to overcome the uncertainties of many and to follow the strict safety measures that sometimes have made difficult, but not impossible, that kind of interpersonal relationship and human contact that generates compassion, meant as the full understanding and emotional participation in others' sufferings.

The Order of St John of Jerusalem of Rhodes and of Malta, which for nine centuries has taken care of our Lords the Sick, the weak, the forgotten, those without a country, knows well that the Pandemic will pass, but the need for man to be heard, cared for, understood and loved will remain.

Even during these testing times many of us “look” but do not “see”. As members of the Order of Malta we commit ourselves, everyone according to their condition and ability, to the charitable activities that fulfill the primary scope of our Order, which is the sanctification of its members. This is not possible without the continuous training of our members and volunteers and the constant listening of our Magisterium.



Every year, on the 11th of February, on the anniversary of the first Lourdes apparition, the World Day of the Sick is celebrated, and the Pope sends his message to the Church and to the World; a message on which our Delegations deeply meditate. This year the Pope explores the fundamental relationship of trust which is at the base of the care of the sick. Beginning with the word of Jesus who builds his relationship with man and between men with the ruling: “*You have but one teacher and you are all brothers*”, Pope Francis investigates the relationship of trust that can arise only from personal example. As a corollary we find the condemnation of those that speak but do not act, as found in this evangelical passage (cf. Mt 23:1-12): “*Before the needs of our brothers and sisters, Jesus asks us to respond in a way completely contrary to such hypocrisy. He asks us to stop and listen, to establish a direct and personal relationship with others, to feel empathy and compassion, and to let their suffering become our own as we seek to serve them (cf. Lk 10:30-35)*”.

The Pope knows that Sickness always has more than one face: *it has the face of all the sick, but also those who feel ignored, excluded and prey to social injustices (...). Yet the pandemic has also highlighted the dedication and generosity of healthcare personnel, volunteers, support staff, priests, Religious men and women, all of whom have helped, treated, comforted and served so many of the sick and their families with professionalism, self-giving, responsibility and love of neighbour. A silent multitude of men and women, they chose not to look the other way but to share the suffering of patients, whom they saw as neighbours and members of our one human family.*

Such closeness is a precious balm that provides support and consolation to the sick in their suffering. As Christians, we experience that closeness as a sign of the love of Jesus Christ, the Good Samaritan, who draws near with compassion to every man and woman wounded by sin. United to Christ by the working of the Holy Spirit, we are called to be merciful like the Father and to love in particular our frail, infirm and suffering brothers and sisters (cf. Jn 13:34-35). We experience this closeness not only as individuals but also as a community. Indeed, fraternal love in Christ generates a community of healing, a community that leaves no one behind, a community that is inclusive and welcoming, especially to those most in need.

Introduction

If a therapy is to be effective, it must have a relational aspect, for this enables a holistic approach to the patient. Emphasizing this aspect can help doctors, nurses, professionals and volunteers to feel responsible for accompanying patients on a path of healing grounded in a trusting interpersonal relationship.

Such a relationship with the sick can find an unfailing source of motivation and strength in the charity of Christ, as shown by the witness of those men and women who throughout the millennia have grown in holiness through service to the infirm. For the mystery of Christ's death and resurrection is the source of the love capable of giving full meaning to the experience of patients and caregivers alike. The Gospel frequently makes this clear by showing that Jesus heals not by magic but as the result of an encounter, an interpersonal relationship, in which God's gift finds a response in the faith of those who accept it. As Jesus often repeats: "Your faith has saved you".

So, in conclusion, the Pope strongly reiterates that "the commandment of love that Jesus left to his disciples is also kept in our relationship with the sick", in the hope that society will be more human to the degree that it cares effectively for its most frail and suffering members, in a spirit of fraternal love, so that "no one will feel alone, excluded or abandoned".

Caritas Christi urget nos! Because without it – using St. Paul's words – no man is man. I'm personally close to those who are waiting for the help of neighbours, I'm grateful to those who have helped in realizing the charism of the Order of Malta, and I join in the prayer with which our duties start and finish, invoking the protection of the Virgin Mary Nicopeia and *Salus Infirmorum*. Mother of Mercy and Health of the Sick.

Confraternally



Clemente Riva di Sanseverino
Grand Cross of Honour and Devotion in Obedience
Procurator of the Grand Priory of Lombardy and Venice



The Lieutenant of the Grand Master

Fra' Marco Luzzago has been elected Lieutenant of the Grand Master of the Sovereign Order of Malta. The Council Complete of State, the electoral body, met on 7 and 8 November 2020 in the Magistral Villa in Rome. All phases of the election were carried out in full compliance with anti-Covid measures.

There were 44 participants at the Council Complete of State out of the 56 entitled to vote. They came to Rome from Argentina, Peru, the United States, Lebanon, France, Sweden, Austria, Germany, Holland, Spain, Poland, Hungary, Czech Republic, Switzerland, Malta and Italy.

The newly elected head of the Sovereign Order of Malta swore his oath before the members of the Council Complete of State and the Pope's Special Delegate, cardinal-designate Silvano Maria Tomasi.

Fra' Marco Luzzago succeeds Fra' Giacomo Dalla Torre del Tempio di Sanguinetto, Prince and 80th Grand Master, who died on 29 April last.

Pope Francis was informed of the election by letter. Subsequently all the Order of Malta's Grand Priorities, Sub-Priorities and National Associations worldwide were informed, together with the 110 states with which the Sovereign Order of Malta entertains diplomatic relations.

The Lieutenant of the Grand Master – who will remain in office for one year – when addressing the members of the Council Complete said: 'the Holy Spirit has graciously turned his gaze to me. I thank each one of you for placing your trust in me and for showing by your presence here today a great love and a great dedication to our Order. For my part, I can only assure you of my maximum commitment to address the challenges that lie ahead of us in the coming months. First of all, the reform of the Constitutional Charter and the Code carried on with such fervour by our late Fra' Giacomo, whom at this moment I remember with emotion.

Fra' Marco was born 1950 in Brescia. He completed a scientific high school degree at the institute of the Franciscans in Brescia, before studying medicine for a number of years at the Universities of Padua and Parma. He was then asked to manage his family's property interests. This led on to business activities in the consumer industry and large-scale retail distribution, an area in which he continued to be involved in for many years. Fra' Marco joined the Sovereign Order of Malta in 1975 in the Grand Priory



The Lieutenant of the Grand Master

of Lombardy and Venice and took his Solemn religious Vows in 2003. He began attending the Order of Malta's international pilgrimages to Lourdes and the national pilgrimages to Assisi and Loreto. Since 2010 he has dedicated his life completely to the Order of Malta, moving to the Marches to care for one of the Order's Commanderies. Since 2011 he has been Commander of Justice in the Grand Priory of Rome, where he holds the position of Delegate of the Northern Marches and head of the library. Since 2017 he has been Councillor of the Order of Malta's Italian Association. Fra' Marco Luzzago is related to Pope Paul VI.

His work begins in a particularly complicated year, as he said in his Christmas message: *"The year we are leaving behind has forced us to face unimaginable challenges. The pandemic caused by Covid-19 has changed our behavior, our way of life, forcing each of us to deprive ourselves of the joy of sharing moments of life with our loved ones.*

The situation in which we live requires an individual effort. Never before has it been so clear that the good of all depends on the actions of each one of us. It is our duty to protect the most fragile, the sick, the disabled, the elderly; those who suffer most in this health emergency. Our thoughts are therefore with them, as Pope Francis has asked several times in recent months. Let us pray today for the elderly, especially for those who are isolated or in nursing homes. They are afraid, afraid of dying alone. They are our roots, our history. They have given us the faith, tradition, the sense of belonging to a homeland."



H.Em. Cardinal Silvano Maria Tomasi

On November 1st 2020 His Holiness Pope Francis has appointed the elected Cardinal Silvano M. Tomasi his Special Delegate to the Sovereign Order of Malta, conferring on him all the powers necessary to carry out the role.

In the solemn Concistory of 28 November, Pope Francis formally created him Cardinal with the title of San Nicola in Carcere, the titular church of which he took possession last 23 January, in the presence of the High Charges of the Order and of the Secretary of State of His Holiness, Cardinal Pietro Parolin.

Silvano M. Tomasi was born in 1940 at Casoni di Mussolente (Vicenza). Member of the Congregation of Saint Charles's Missionaries – "Scalabriniani", after studying theology, social sciences and sociology in the United States, he was ordered priest in 1965.

In 1989, after over thirty years in the USA, he was appointed Secretary of the Pontifical Council for Pastoral Care of Migrants and Itinerant Peoples and in 1996 the Holy Father John Paul II named him Archbishop (first titular of Cercina and since 1999 of Asolo) and Apostolic Nuncio to Ethiopia, Eritrea and later Djibouti.

In 2003, and up to 2016, he became Permanent Observer of the Holy See to the United Nations and Special Agencies in Geneva and then also to the World Trade Organisation and to the International Organization for Migrations.

Since 2016 he was Delegate Secretary of the Dicastery for Promoting Integral Human Development.

Cardinal Silvano M. Tomasi, member of the Order of Malta since 2007, is Baillif Grand Cross of Honour and Devotion.



Gran Priory Support during Covid -19 Pandemia

As we all know, 2020 has been a very difficult year: the ongoing Covid-19 pandemic has prevented many of us from meeting personally and it has demanded an extraordinary effort to ensure our support to those in need, to the sick and the poor as well as to address the new forms of poverty, social, physical and psychological marginality, which have a special place in the thoughts and prayers of the Holy Father. Newspapers keep reporting about hundreds of people in hospitals or under quarantine at home. All over the world loneliness and isolation are still a reality for the weakest and people at risk.

We have been committed to assisting those in need, and our support for our Lords the Sick and their families continues thanks to the efforts of Members and volunteers of Delegations, volunteers of Relief Corps (CISOM) and Military Corps (ACISMOM) that have been working in strict compliance with the highest health standards.

From the beginning we have been providing at close quarters and from afar services throughout the territory of the Grand Priory, assisting our Lords the Sick, the elderly and the local population in general, always according to the charism of our Order, working in strict compliance with the highest health standards. We have also been supporting our members from a religious and psychological point of view.

Following the initial involvement of the CISOM in measuring body temperatures at local airports, each Delegation has activated a number of different activities, responding to local needs and specificities with a dedication and a creativity which allowed to continue the actions in support of those in needs in spite of all restraints and limitations.

Furthermore, the Grand Priory, thanks to the generous private donations received, including the one from the President of the German Association of the Order, has conceived a mechanism of grants to support the Delegations on COVID related activities, in order to allow for a



Gran Priory Support during Covid -19 Pandemia

longer-term assistance programme and a larger number of volunteers to be involved. In parallel, the Grand Priory has developed a network to share and optimize donations throughout the whole territory. Thanks to generous donations, coming from private companies (like Bata shoes, who donated 6.000 pairs of shoes), other associations and different Order's Delegations, the Grand Priory manages an internal community to organize the distribution of products, allowing Delegations to receive the exact quantities they are able to handle, avoiding waste and helping a greater number of people in need.

The Delegations ability to adapt many projects to the new needs caused by the health crisis was admirable: spiritual support and other “routine” services were managed using technological support and each Delegation created new services to bring relief, like food and medicines deliveries to those who are isolated, or live alone and are ill, or the support offered by psychologists over the phone.

Thanks to all these efforts the Grand Priory, through its 10 Delegations, could rely on the help of almost 1,100 active volunteers, assisting in the whole area about 950 families, hundreds of homeless, distributing more than 24,000 meals, 6,100 Kg of food and more than 30 thousand euros of economical support.



Gran Priory Support during Covid -19 Pandemia

In addition to this, the work of volunteers and members has allowed the regular delivery of food and basic necessities to 792 people in elderly care homes, the preparation and delivery of 855 food parcels, financial support for about 50 families in real need. A service of psychological support to volunteers and patients allowed to assist 469 people, while the management of Covid hospitals and clinics helped 954 patients.

2,280 food vouchers were delivered, medicines were provided to 1,267 people, and through the network of donations more than 1,000 people were reached with self-care products, medicines, shoes, clothing and even

laptops and computers to help families in need participate in distance learning lessons. Great efforts have been made in supporting parishes: nowadays more than 250 volunteers and members are providing assistance to 46 parishes on the Grand Priory territory.

Numerous services were carried out to avoid gatherings, to help in screening inside airports and railway stations and in the last days some Delegations started a rapid Covid tests activity, in collaboration with the Relief and Military Corps (more than 2,000 test to date).”



“ *Faciem tuam Domine, requiram:
your face, O Lord, I seek.* ”
(Sal 27:8)

Experiences and new approaches to cognitive decline, to solitude, to poverty

The provisions of the Government and the Health Authority, the so-called “Social isolation”, for the containment of the contagion, produce a strong impact on the psychological state of patients suffering from dementia, as the stimulation indispensable to preserve well being for as long as possible is reduced.

The urgency of activating initiatives aimed at minimizing the negative impact of these provisions on the psychology of the person suffering from dementia and of the entire “family environment” became immediately evident, in order to maintain the level of quality of life achieved in the cycles and in previous sessions, avoiding the serious risk of compromising the relational bond established, with consequent abandonment, discouragement, resignation and other behaviors (delusions, “wandering”, etc.) that can frustrate the work produced, accelerating cognitive decline or producing crisis in relationships and in the balance achieved.

The presence of the Order of Malta in this project reconciles well with its centuries-old experience and persistent militancy in contexts characterized by important situations that are difficult to treat with pharmacological means, constituting a particularly qualified and significant method of approach.

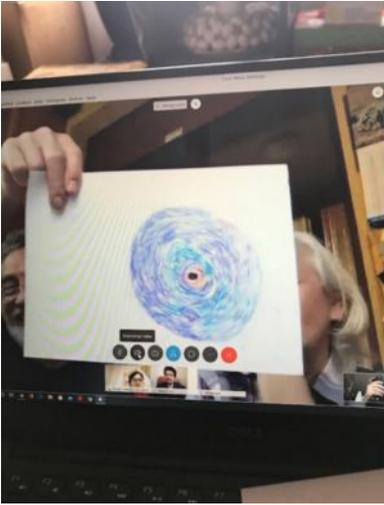
The use of suitable devices, which can be granted for temporary use to patients in need, allows for significantly higher levels of effectiveness.

It is also appropriate to highlight the fact that the situation generated by the contagion is not the only one that determines these needs, as there are often situations deriving from the increase in difficulties of other origins, which prevent or discourage patients from continuing the experiences, to the obvious discomfort caused to them in reaching the place of the sessions.

The innovative experiences acquired on this occasion can allow a significant expansion of the potential of generative support, even after the overcoming of the contingent



Experiences and new approaches to cognitive decline, to solitude, to poverty



emergency, becoming an integrative or alternative solution, undoubtedly evolutionary, against the abandonments that often drag people towards decline. which showed significant benefits from the relationship developed by our services in the area of our competence, such as the historic center of Venice and the lagoon context connected to it, particularly problematic for the elderly, especially if with pathologies such as those considered here. On our Grand Priory's territory cognitive stimulation projects have been sustained for some years in Venice and Genoa and Liguria. A similar project was about to start in Lombardy before

the pandemic started. The experience acquired by these delegations may be of use and they would be happy to share the methodologies, the main results and the critical issues with those interested.







“ *Charity suffereth long, and is kind;
charity envieth not; charity vaunteth not itself, is
not puffed up, doth not behave itself unseemly,
seeketh not her own, is not easily provoked,
thinketh no evil; Rejoiceth not in iniquity,
but rejoiceth in the truth;
Beareth all things, believeth all things,
hopeth all things, endureth all things* ”

(cf. 1 Cor 13: 4-7)

*Delegations' Activity
Report during
Covid-19 emergency*



Delegation of Bolzano - Alto Adige

- Supply and distribution of PPEs to healthcare structures and to the volunteers in charge of the shuttle service at the cemetery of Bolzano;
- Periodic telephone calls and video conferences to our Lords the Sick with personal visits when it was possible;
- Household cares and shopping for people in need;
- Shuttle services in cemeteries;
- Support to large families in serious financial difficulties following the death due to COVID of the wage earner;
- Support to people with atypical Parkinson's syndrome and their relatives;
- Spiritual support to elder members of the Order;
- The Delegation provided 3 teams of four persons to Corona Screening in the Region.

“ *Such closeness is a precious balm that provides support and consolation to the sick in their suffering. As Christians, we experience that closeness as a sign of the love of Jesus Christ, the Good Samaritan, who draws near with compassion to every man and woman wounded by sin. United to Christ by the working of the Holy Spirit, we are called to be merciful like the Father and to love in particular our frail, infirm and suffering brothers and sisters (cf. Jn 13:34-35).* ”

(Pope Francis, Message for the World Day of the Sick 2021)



“ It is by the path of love, which is charity,
that God draws near to man, and man to God.
But where charity is not found, God cannot dwell.
If, then, we possess charity, we possess God, for
“God is Charity” (cf. 1 John 4:8) ”
(St. Albert the Great)

Delegation of Emilia Occidentale

- Spiritual assistance and catechesis online for members and volunteers;
- In Parma, Reggio Emilia and Modena volunteers provided a security assistance service during Holy Masses at local churches (to guarantee security and proper social distancing);
- Hundreds of cans of food were donated in a local soup kitchen;
- Home delivery services of PPEs and medicines in Parma during the 1st wave;
- Donation of € 4.000 food vouchers to 40 families in real need.



“ *For it is in giving that we receive.* ”
(St. Francis of Assisi)



Delegation of Emilia Orientale - Romagna

- Support to the elderly care home of The Little Sisters of the Poor in Bologna to which members and volunteers have been providing weekly deliveries of food and healthcare products (diapers, detergents, disinfectants) for the 70 guests;
- PPE and disinfectants to the “Casa San Giuseppe”, to the “Mensa dei Poveri” (the largest soup kitchen in Ravenna) and to the “Village of Hope” in Villa Pallavicini in Bologna in the 1st wave;
- Door-to-door distribution of masks;
- Members and volunteers in Ravenna started in May a security assistance service during Holy Masses, with weekly presence of twelve units;
- In Rimini, door-to-door distribution of food and basic facilities;
- Donation of 8 renovated laptops to large families in order to allow pupils to participate in distance learning lessons;
- On the territory, the Order’s Embassy to the Republic of San Marino donated a batch of surgical masks, FFP2 masks and disinfectant products to the Institute for Social Security of the Republic of San Marino.





“ The fruits of charity are joy, peace, and mercy; charity demands beneficence and fraternal correction; it is benevolence; it fosters reciprocity and remains disinterested and generous; it is friendship and communion: Love is itself the fulfillment of all our works. There is the goal; that is why we run: we run toward it, and once we reach it, in it we shall find rest. ”

(Saint Augustine)

Delegation of Friuli Venezia Giulia

- The Delegation and Corps in Relief (CISOM) together have organized the donation to the three public local health agencies in the region of large quantities of PPEs for doctors, nurses and other personnel engaged in the fight against COVID-19;
- Economic support to an assistance project for children in Macedonia;
- Food delivery and help to the religious community of the sanctuary of Monte Grisa during the 1st wave;
- Security assistance service during Holy Masses;
- Support to the delivery of clothes and medicines activities of Caritas.





*“ Charity is certainly greater than any rule.
Moreover, all rules must lead to charity. ”*
(St. Vincent de Paul)

Delegation of Genova and Liguria

- Assistance to Covid-19 patients on the hospital ship in the port of Genoa during the 1st wave. The ship, could accommodate up to 400 patients, was completely set up by the Order of Malta, then the Order provided health services through personnel coming from Delegation, Clinic, Military and Relief Corps; the Military Corps was engaged in logistic management and Chaplains provided patients with spiritual assistance;
- An appropriate catechesis channel is available for volunteers and members;
- Twice a month, delivery of food and basic facilities to about 300 people;
- Provision of food parcels to other 300 families;
- Support to 10 parishes of the area, distributing food, clothes and food vouchers;
- Assistance to passengers of MSC Cruises in the Port of Genoa;
- Help in the delivery of medicines for projects that take place in Georgia and Ukraine supporting the Embassies of the Order in those countries;
- Food vouchers for more than 2,000 people;
- Collection and distribution of food, medicines, detergents and personal hygiene products.



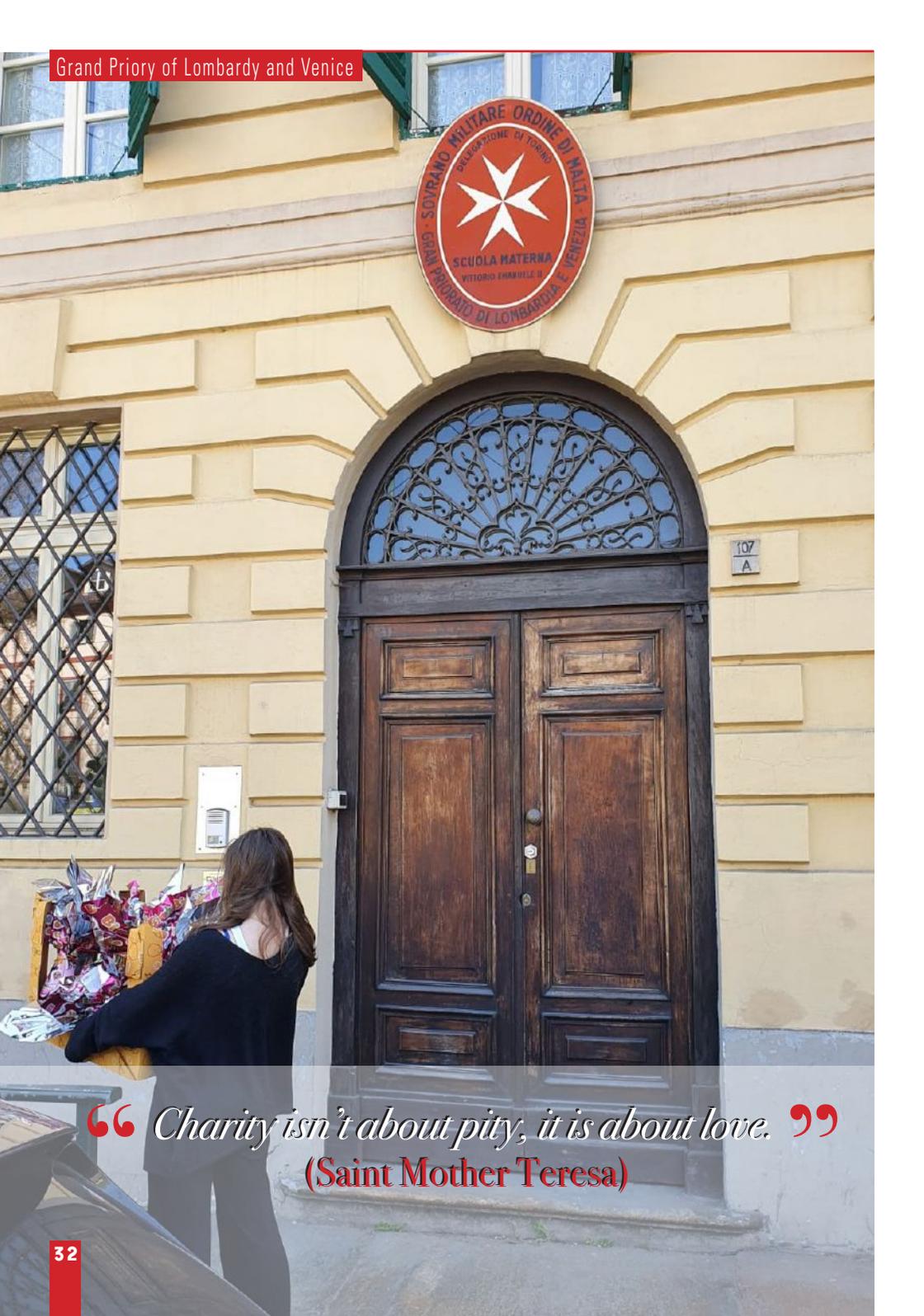
“ Teach us to give and not count the cost. ”
(St. Ignatius de Loyola)



Delegation of Lombardia

- In the 1st wave the Delegation collaborated with CISOM to build the Intensive Care Center set up in the spaces of Fiera Milano;
- Accompaniment of sick people to therapies (in particular cancer patients);
- Help to the communities of El Salvador and Peru, at the request of the respective Embassies;
- Security assistance service during Holy Masses in 19 parishes in Milan, Varese, Pavia, Bergamo and Brescia, involving 160 volunteers;
- Distribution of basic necessities to institutions for the elderly and disabled;
- Weekly food parcels to sustain 405 families, economical support as necessary;
- Online spiritual support for the elderly to prepare the Sacrament of Reconciliation;
- Psychological support service from December 2020, in collaboration with San Raffaele Hospital;
- Weekly distribution of food vouchers with the support of Relief Corps (CISOM) and Military Corps;
- A preliminary medical screening for “migrants”, non Italian workers attending Mass at Basilica Santo Stefano Maggiore in Milan. The project started as a monthly event - the third Sunday of the month - but, due to its success, has been doubled to a twice a month appointment;
- Military Corps and CISOM together are carrying out an activity of fast COVID tests.





“ *Charity isn't about pity, it is about love.* ”
(Saint Mother Teresa)

Delegation of Piemonte - Valle d'Aosta

- Supply of medical materials to nursing homes in the province of Cuneo (1st wave), while the Turin group delivers the shopping and medicines to our Lords the Sick;
- Delivery of medications to chronic patients;
- Donation of 1,000 kilograms of rice;
- Medical assistance at Turin Caselle airport;
- Delivery of food and running errands for people in need;
- Home delivery of medicines and foodstuffs;
- A video surveillance service is also provided to check the presence of crowds through the use of drones by the Military Corps;
- Delegation and CISOM started the service of rapid COVID test on December, in sanitary structures and in mobile ambulances.



DIPARTIMENTO
DELL' AMMINISTRAZIONE
PENITENZIARIA
CASA CIRCONDARIALE
NUORO



“ Charity unites us to God... There is nothing mean in charity, nothing arrogant. Charity knows no schism, does not rebel, does all things in concord. In charity all the elect of God have been made perfect. ”

(Pope St. Clement I)

Delegation of Sardegna

- In Sassari the volunteers during the 1st wave were involved in the collection of funds to be allocated to the Parish of the Capuchin Fathers who daily prepare meals for people in need;
- In Cagliari the Delegation helped in a food collection at the Parish of San Carlo Borromeo for families in need;
- Great efforts to help jail's population (280 people), including the donation of sphygmomanometers, oximeters, medicines, PPE's, gloves and surgical masks, hygiene products, disinfectants, but also accompanying of a detainee, and a volunteer doctor helped in the renewal of driving licences;
- €5.000 worth of supplies of food were provided to the local Caritas, in order to help families in need;
- In Nuoro a group of volunteers, doctors and nurses has been formed to help people with health counselling, specialist medical visits, migrants' healthcare, support for relatives of hospitalised patients;
- On November 28th a flood devastated an area near Nuoro: on that occasion 700 urgent masks were donated.





Delegation of Venezia

- Members and volunteers of the Delegation provide the delivery of groceries weekly to nursing homes;
- Monthly economic support for families in dire need;
- Security assistance service during Holy Masses in 4 parishes;
- Psychological support group for post traumatic disorder for volunteers and patients;
- Cognitive stimulation sessions for Alzheimer's patients are carried out remotely through the use of tablets;
- Development of a distance training programme to train workers and volunteers for the most vulnerable people, persons with cognitive deficit and Alzheimer disease (training as prodromic to charitable activities).

“ We meet each individual as a whole person, not just as a social or medical case or as a disease. We put the individual first. Our holistic approach reaches out to our fellow man. We do not simply give medicine to heal, we care for the sick person. We do not simply provide a lunch in our soup kitchens, we greet our guests, and listen to them, to their problems and needs. If the body is in need, the soul is in need. If the soul is in need, the body needs support too. These two realities are indivisible. ”

(Letter of the Grand Hospitaller, oct. 2018)

VOLKSWAGEN
GROUP ITALIA S.P.A.

*“ Faith, hope and charity go together...
Love is the light, and in the end, the only light, that can
always illuminate a world grown dim and give us the
courage needed to keep living and working. Love is
possible, and we are able to practise it because we are
created in the image of God. ”*

(Pope Benedict XVI, Deus Caritas Est)



Delegation of Verona

- Delivery of food and basic facilities three times a week to about 50 people;
- Security assistance service during Holy Masses in 3 parishes;
- Support to people in need with the donation of a fridge, a stove, other essential items, and 2 renovated laptops for distance learning lessons;
- Relief Corps (CISOM) takes care of the elderly, disabled or immunosuppressed citizens; the Corps collaborates for rapid covid tests, and a CISOM psychologist is in charge for phone support to covid patients;
- In Trento, the Delegation provided a monitor for detecting the vital functions of patients with COVID-19 at the “Villa Bianca” nursing home.



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I · N · R · E ·

“ We find ourselves afraid and lost. Like the disciples in the Gospel we were caught off guard by an unexpected, turbulent storm. We have realized that we are on the same boat, all of us fragile and disoriented, but at the same time important and needed, all of us called to row together, each of us in need of comforting the other. On this boat... are all of us. Just like those disciples, who spoke anxiously with one voice, saying “We are perishing” (v. 38), so we too have realized that we cannot go on thinking of ourselves, but only together can we do this. ”

(Pope Francis, March 27th, 2020)

“Infirmis servire regnare est”



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